e-Government Technology Cluster Newsletter

Message from Cluster Manager
Michelle Carden

September has been a busy month for the cluster. We co-hosted the Australian Pavilion at FutureGov Congress Australia and held our first ever GovCamp in Canberra. Topics at GovCamp included citizen-centric services, open data and online public engagement. Watch this space for upcoming GovCamps in Sydney and Brisbane.

I am also pleased to announce that Mick Chisnall has joined the cluster's Steering Committee as chairperson. Welcome on board, Mick!

Best wishes,

Michelle

Featured Member

Courtenay Hollis
Sales Specialist, Oracle WebCenter

Why did you join the cluster?

Joining the cluster is a means of showcasing innovation in a non-threatening manner to government agencies, and working with other IT professionals to develop such

Latest News

Follow us on Twitter and Facebook!
Twitter: @eGovCluster
Facebook: 'Like' our page

Upcoming Events

Gov 2.0 Conference
October 25-26, 2011
www.gov2.com.au/

The Gov 2.0 Conference 2011 provides first-hand knowledge from leaders and Web 2.0 innovators within the public sector. Delegates have the opportunity to learn and be inspired by an expert panel of senior government officials, government practitioners and policy makers who will provide insights, case studies and solutions to the challenges facing the progression of Gov 2.0 in Australia.

Gov 2.0 features keynote addresses by:

• Nicholas Skytland, Director Open Government, NASA USA
• Hon Kate Lundy, Senator for the Australian Capital Territory
• Rob Crispe, Director Online Services, Australian Federal

innovation. The cluster remains current with the hot topics in government, and works very well with vendors, systems integrators and government agencies to build and demonstrate world-class innovative solutions for government.

What problem does your technology solve for government?

Oracle WebCenter provides a secure unified view of enterprise information, a consistent user interface and configurable business workflow to drive consolidation towards common-user-experience architectures. Oracle WebCenter is designed to allow government agencies to seamlessly present a unified view of enterprise information tailored to a given service or particular user's role and preferences to provide access to content (structured and unstructured) and to other users via integrated search, service-oriented artefacts, content management, and collaboration tools. Personalised navigation reduces the number of clicks a user needs to make in order to complete their job functions in a timely fashion.

With the Oracle WebCenter platform, Government agencies can establish a one-stop online environment for:

- Internal Corporate Services such as document management, records management and parliamentary workflow;
- Government to Government (G2G) intergovernmental collaborations for strategy and policy development, joint-taskforces, etc;
- Government to Business (G2B) interactions and stream-based IT conversations; and
- Government to Citizen (G2C) interactions, such as freedom of information and web content and experience management.

What, in your view, are the hot technology topics in government at the moment?

Government 2.0 and Cloud. Agencies are establishing a more mature understanding of these capabilities, and where they are most applicable within their department. It is rare not to find mention of these capabilities in EOI/RFP/RFT statement of works.

You recently attended the FutureGov Congress Australia, brought to Canberra by the eGovernment Cluster. What did you find helpful from this event?

This was the best IT event I have attended in the last three years. The congress attracted the key decisions makers and

Police

Please visit the website for a detailed list of confirmed speakers.

Gov 2.0 is produced by Hannover Fairs Australia.

www.cebit.com.au/spatial

spatial@gov® is the only geospatial event organised in conjunction with the peak organisations in Australia and New Zealand, representing the public, private, research and professional sectors of the spatial community.

For further information:

Hannover Fairs Australia
80 Buckingham Street
Surry Hills NSW 2010
P: (02) 9280 3400
E: spatial@cebit.com.au

Co-presented by Hannover Fairs Australia and the Australian Government Office of Spatial Policy, Department of Resources, Energy and Tourism (formerly known as the Office of Spatial Data Management).

government representatives who are innovative in their approach. Almost all conversations that were had with these representatives have led to well-qualified projects that Oracle WebCenter can assist with.

Featured Event

FutureGov Congress Australia 2011

In September 2011, the Australian eGovernment Technology Cluster with the help of the Canberra Convention Bureau partnered with Alphabet Media to bring FutureGov to Australia.

The Australian Pavilion at FutureGov Congress Australia.

The Congress was an exclusive invitation-only event involving approximately 250 of the most senior government officials from Australia, New Zealand, Singapore, Korea, Japan, Hong Kong, Europe, UK and US. FutureGov Congress Australia 2011 featured topics including:

- Citizen engagement
- Green government
- Connected Government
- Open Government
- Information Security
- Government Shared Services
- Government Cloud
- Information Management.

Gov 2.0: Progressing towards an open and transparent government

Hannover Fairs Australia will stage its third

Gov 2.0 Conference in Canberra from
25-26 October 2011 *providing a platform for discussion through thought leadership and networking on the increasingly vital area of Gov 2.0 technology in Australia.*

The last Federal Budget announced increased support of Gov 2.0 initiatives significantly strengthening the commitment to Open Government and citizen collaboration and keeping Australia at the forefront of e-Government. The Gov 2.0 Conference 2011 will feature an expert panel of senior government officials, government practitioners and policy makers who will provide insights, case studies and solutions to the challenges facing the progression of Gov 2.0 in Australia. It will also provide first-hand knowledge from leaders and Web 2.0 innovators within the public sector.

This year's speaker line-up includes **Nicholas Skytland**, Director Open Government Initiative, NASA, USA, **Senator the Hon Kate Lundy**, Parliamentary Secretary to the Prime Minister, **Rachael Spalding**, Assistant Commissioner Policy, Office of the Australian Information Commissioner, and **Rob Crispe**, Director Online Services, Australian Federal Police.

Gov 2.0 Conference topics will address:

- **Building a business case for Gov 2.0** to assess the viability and suitability of web 2.0 tools before implementing strategies, and to evaluate their risks and benefits
- **Raising awareness and inspiring change** to drive cultural change, and to educate and influence decision makers to embrace Gov 2.0 strategies
- **Implementing and monitoring social media tools in government** to interact and involve the community in a two-way communication
- **Managing content and service delivery** in terms of accessibility of web 2.0 technology and the challenges related to service delivery
- **Improving information sharing and internal communications** to drive business improvement as well as external collaboration and engagement
- **A look into Gov 3.0** to identify what new technologies can be exploited by the government for better online services and community engagement

For more information, visit the Gov 2.0 website*.*

spatial@gov® – Positioning Australia

Hannover Fairs Australia and the Office of Spatial Policy will stage

the third spatial@gov® *Conference and Exhibition in Canberra from 15 to 17 November 2011. The Conference will explore the increasingly important influence that Geospatial information and technologies have across government activities – enhancing the ability to provide the right services to the right people at the right time and in the right place. The Conference will also show how government is collaborating with industry to deliver these services.*

The 2011 spatial@gov® Conference program will include presentations that demonstrate how integral geospatial capabilities are to disaster management, defence operations and water security, and facilitate greater access to public sector information. spatial@gov® will feature an impressive line-up of global and local industry experts who will share their experience and case studies.

spatial@gov® Conference themes include:

- Water Security
- spatial@defence
- Government Spatial Activities in Other Countries
- Access to Government Spatial Information
- Emergency Response
- The Spatial Framework for Virtual Australia.

spatial@gov® Conference and Exhibition is the only geospatial event organised in conjunction with the peak organisations in Australia and New Zealand representing the public, private, research and professional sectors of the spatial community.

For more information, visit the spatial@gov® website*.*

Proudly supported by NICTA and the ACT Government

Contact: Michelle Carden, Cluster Manager, michelle.carden@nicta.com.au